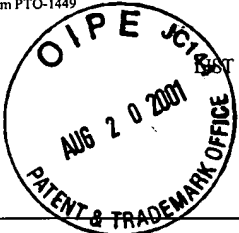
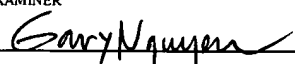


Form PTO-1449		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY. DOCKET NO. MS1-486US		SERIAL NO. 09/544,507	
				RECEIVED AUG 22 2001		Technology Center 2100	
				APPLICANT Microsoft Corporation			
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U.S. PATENT DOCUMENTS							
*Examiner Initial	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate	
NN	A	5,793,952	08/11/98	Linsico	305	188.01	
NN	B	5,425,102	06/13/95	Moy	380	25	
NN	C	5,754,176	05/19/98	Crawford	345	338	
	D						
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FOREIGN PATENT DOCUMENTS							
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						Yes	No
NN	0 816 991 A1	07/01/98	EP				
NN	2 341 952 A	29/03/00	GB				
OTHER PRIOR ART (including Author, Title, Date, Pertinent Pages, Etc.)							
NN	E		"Time-Dependent Unsolicited Help", 700 IBM Technical Disclosure Bulletin, 31 (1998) Aug., 1 page.				
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